

Cancun, Quintana Roo, August 18, 2021

Dear Business Partner,

BD Experience would like to inform you that the authorities have issued “Orange Code (High Risk)” for the following towns, Felipe Carrillo Puerto, Tulum, Solidaridad, Puerto Morelos y Cozumel. And “Code Yellow (Moderate risk)” for Benito Juárez (located Cancun), Isla Mujeres, José María Morelos, Othón P. Blanco, Bacalar, Lázaro Cárdenas.

“Grace” remains a Category 1 Hurricane and is located 475km of the east coast of Quintana Roo and is projected to impact the north side of Tulum during the early morning of Thursday 19th August, 2021.

The local authorities have declared a dry law starting at 17:00 pm today for the following towns: Solidaridad, Tulum, Cozumel and Felipe Carrillo Puerto.

In addition, businesses have been instructed to close at 8 pm today in order to guarantee that all citizens have time to return safely to their homes or shelters.

Cancun International airport will maintain its normal operation, Cozumel airport will depend on the intensity of the wind, however is projected to close at 6pm today. We are encouraging our passengers to remain in contact with their airlines in order to consult the status of their flights and to reschedule in case of cancellation.

Cozumel port will be closed and Isla Mujeres port will remain open until 6pm.

Regarding tours and excursions, we inform you that they will not be operational and remain in compliance with the indications of the authorities.

BD Experience is operating on a regular basis and is attentive to following up on the indications of the Civil Protection authorities.

To remain in contact with our guests via or App “BD Experience” and our Service Center which operates 24 hours a day / 7 days a week.

This will be our last announcement for today, but will update you tomorrow on the status of the situation after the hurricane passes.

In order to remain attentive to the weather warnings and indications given by the Civil Protection, you can access information via the following websites: www.gob.mx/conagua & <https://smn.conagua.gob.mx> or via twitter accounts: @conagua_mx & @conagua_clima, and on Facebook via www.facebook.com/conaguamx, as well as on their mobile app “ConaguaClima” where you can check the forecast by individual towns.

Sincerely,



Laura Triay
Managing Director