

Cancun, Quintana Roo, November 20, 2020

Dear Business Partners:

At **BD Experience** we have a team of highly trained professionals ready to respond to the needs of our clients.

With this in mind, we would like to share the following:

- The response time to reservation requests will be given within 24 hours.
- If the service is for the same day or the next day, please specify in the "subject" of the email, which will assist us to identify the request in a timely manner.
- In case your request is urgent, we have available the Tel. +52 998 881 1300 Ext. 1476 and 1589

We ask that you continue sending your requests to the email address: reservacionesbd@bestday.com where we will gladly assist you.

Thank you for contacting us!



Laura Triay
Managing Director



Juancho Sueyro
Commercial Vicepresident